



Cerner Implementation Town Hall

July 11, 2023

County of San Diego

Health and Human Services Agency

Behavioral Health Services



Meeting Goals



Transparency



Inclusion



Engagement



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Meeting Agenda

- Project Timeline
- System Design
- SOC Engagement
- Project Highlights – Need to Knows
- Nice to Knows
- What's Next?
- Q&A



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Cerner Project Timeline

High Level Project Phases & Timeline



Upcoming Cerner Millennium Workshops: monthly through November 2023



Continued system buildout: Ongoing through January 2024



User Acceptance Testing: January - February 2024



Train SOC: February – March 2024



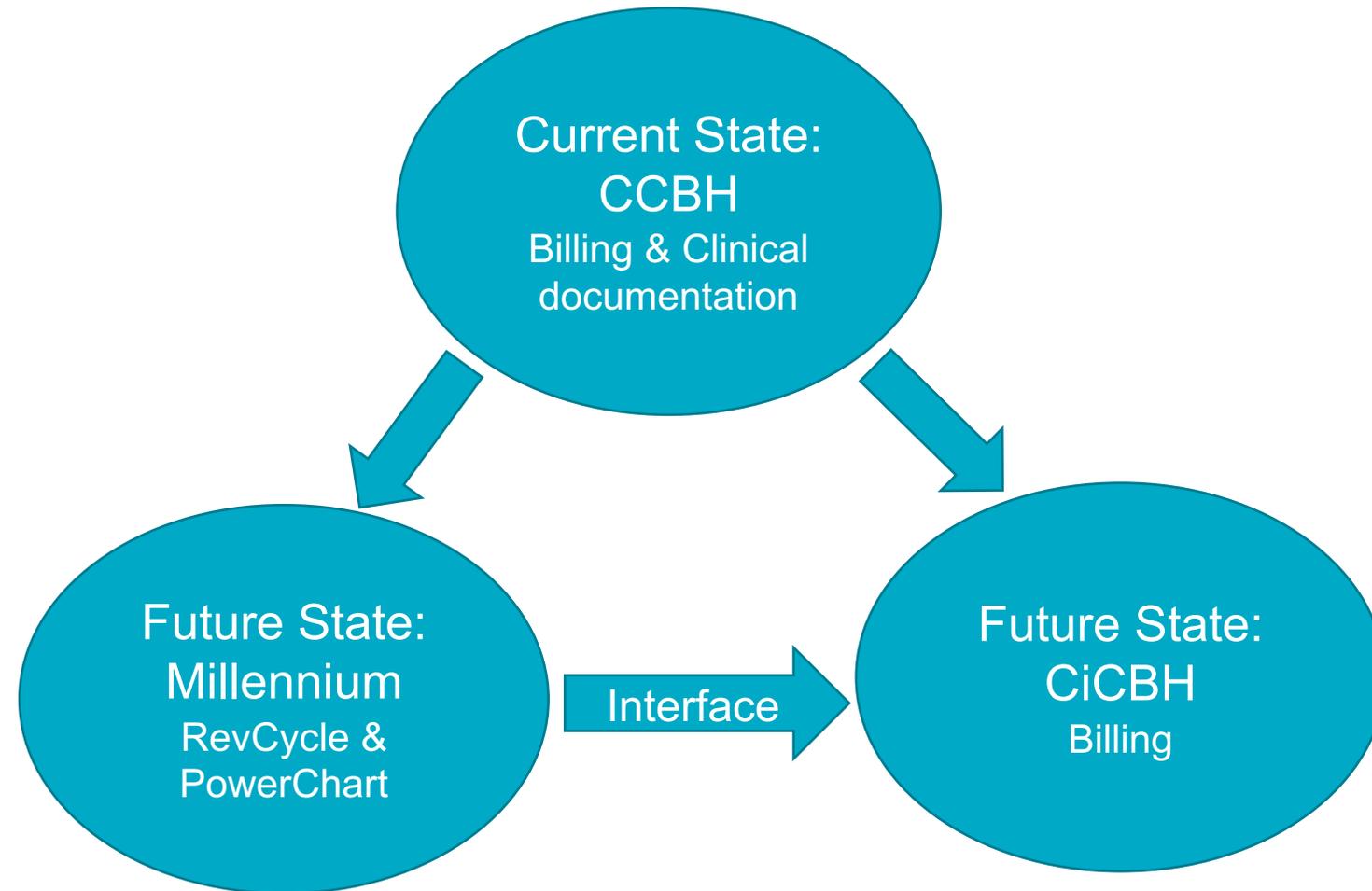
Go live: April 2024



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System Design

Current System versus Future State



Cerner Project Timeline

Design-Build Phase Timeline

- *April 2023: Workshop 1 and system build*
 - *Revenue Cycle – Adding a client*
 - *Power Chart – Assessments*
 - *Messaging*
- *May 2023: Workshop 2 and system build*
 - *Revenue Cycle – Registering a client to your program*
 - *Power Chart – Assessments*
 - *Scheduler*



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Cerner Project Timeline

Design-Build Phase Timeline

- *July 10-13, 2023: Workshop 4*
 - *Scheduling possibilities*
 - *Crisis Residential & CSU builds*
 - *Registration Documents*
 - *Reporting*
- *August 14-17, 2023: Workshop 4*



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SOC Engagement: Design & Build

Why is SOC participation important now?

- Optimize decision making by securing early input to Cerner design and workflow
- Incorporate a variety of perspectives and expertise through diverse participation
- Ensure system meets the needs of end users



SOC Engagement: Opportunities

Primary ways to contribute to design & build



Cerner Design Workshops:

In-person, every 5-weeks,
4-days per session, must
commit to ongoing
participation



Demo Sessions:

In-person, twice-monthly,
2-hour, BHS-led demo
sessions, review & clarify
decisions



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Project Highlights

Need to Know - Status

Continuing to seek additional system users who can be SMEs

Working with Cerner to fully understand system interfaces

Beginning meetings on training plan



Project Highlights

Need to Know - Functionality



Increased ease for clinicians to use system and input info



Scanning functionality to lessen needs for hybrid charting



Issues related to services entered without a PN



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Changes in Terms

Nice to Know

CCBH	Millennium
Assignments	Encounters
Units and subunits	Locations and facilities
Final approval	Sign
Open a client	Register a patient
Print	Textual Rendition
Service Codes	Service Orders
Links for pulling info into different clinical documents	Dynamic Documentation



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Wins

Nice to Know

- Assessments as living documents
- Client Plans increasing team collaboration
- Customized staff home pages
- Messaging of authorizations to Optum



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Wish List

Nice to Know

- Font Size
- Scanning
- E-signatures on clinical documents



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Waiting to See

Nice to Know

- Claiming and insurance eligibility
- Access to Services Journal
- Voice Recognition
- Printing
- Progress Note Corrections



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What's Next?

Next Several Weeks



MORE WORKSHOPS &
BUILD OUT



TRAINING PLAN
DEVELOPMENT



PATIENT PORTAL



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Q&A

For any further questions, contact: QIMatters.HHSA@sdcounty.ca.gov

Or go online for more information at: [**Optumsandiego.com**](http://Optumsandiego.com)

